

About the Centre for Effective Practice

The Centre for Effective Practice (CEP) is one of the largest independent knowledge translation organizations for primary care in Canada. We bring together knowledge, evidence, expertise, and resources to ensure frontline providers have the information they need to deliver high-quality care and improve patients' health outcomes. In Ontario alone, our work reaches over 18,000 healthcare providers each year through established relationships with key organizations, medical schools, colleges, and associations.

As a federal not-for-profit organization, our objective is to identify barriers to optimal practice and produce practical solutions to address these barriers. We achieve this through the development of evidence summaries and clinical toolkits, quality improvement planning, and implementing various knowledge translation interventions including provider education, academic detailing, and integration of evidence into decision support systems. To design and execute effective approaches to improve care, we base our efforts on the highest quality clinical and implementation evidence.

Position: Stakeholder Engagement lead

The CEP is seeking a Stakeholder Engagement lead to establish and maintain relationships with clients, partners and stakeholders across the Ontario healthcare system. This is an exciting new opportunity to lead the design and ongoing execution the CEP's formal stakeholder engagement approach that brings together multiple stakeholders, balancing their numerous perspectives to ensure buy-in for the CEP's work across the province.

This role will involve the development of a stakeholder engagement approach for a new provincial digital integration and implementation initiation, as well as approaches for the CEP's existing knowledge translation initiatives. This is a new position intended to acknowledge that to achieve real change at the system level, true system input and involvement is required via the numerous stakeholders, organizations, users and patients in order to reflect the diversity of our health system and its needs.

We are looking for senior healthcare system leader, with a passion for advancing health outcomes and who is skilled at engaging with clients, partners and stakeholders.

General responsibilities

• Take a leadership role in the strategic design and execution of the CEP's stakeholder engagement approach.

- Oversee, coordinate and execute all stakeholder engagement efforts at both the organizational and program levels to ensure consistency across approach.
- Leverage existing relationships and establish and maintain new relationships with clients, partners and key stakeholders.
- Act as a main point of contact for partner and stakeholder organizations.
- Advise CEP staff at all levels on stakeholder engagement efforts.
- Report to Vice Presidents and Chief Executive Officer.
- Work closely with the communications team.

Qualifications

- University degree in an appropriate health, research or business-related discipline
- Minimum 10 years of experience in related position
- Direct experience working in the healthcare industry
- Demonstrated commitment to exceed client expectations
- Strong interpersonal and communication skills, both oral and written
- High level of maturity and confidence in interacting with a wide variety of internal team members and external clients, partners and stakeholders
- Results oriented
- Thrives in cross-functional team environment
- Comfortable working in a dynamic environment and dealing with ambiguity
- Independent and self-motivated
- Professional behaviour at all times, even when under pressure
- Must be detail oriented and a problem solver
- Able to work flexible hours when required

Salary range: Commensurate with experience

Closing date: This is a call for applications that will remain open until the position is filled

Location: The CEP is located in Toronto, Ontario. Due to COVID-19, remote work is currently required.

Terms: Full time, 1 year contract with possibility of extension

Start date: Immediate

Please submit cover letter and resume to Lindsay Bevan (<u>lindsay.bevan@cep.health</u>), subject line "CEP – Stakeholder Engagement Position."

Only short-listed and/or successful candidates will be contacted. Thank you in advance for your interest.