



Centre
for Effective
Practice

About the Centre for Effective Practice

The Centre for Effective Practice (CEP) is one of the largest independent knowledge translation organizations for primary care in Canada. We bring together knowledge, evidence, expertise, and resources to ensure frontline providers have the information they need to deliver high-quality care and improve patients' health outcomes. In Ontario alone, our work reaches over 18,000 healthcare providers each year through established relationships with key organizations, medical schools, colleges, and associations.

As a federal not for profit organization, our objective is to identify barriers to optimal practice and produce practical solutions to address these barriers. We achieve this through the development of evidence summaries and clinical toolkits, quality improvement planning, and implementing various knowledge translation interventions including provider education, academic detailing, and integration of evidence into decision support systems. To design and execute effective approaches to improve care, we base our efforts on the highest quality clinical and implementation evidence.

Position: Program Director

The CEP is seeking a Program Director for a new, provincial digital integration and implementation of clinical best practices program. This is an exciting opportunity to lead a first-of-its-kind program in collaboration with partner organizations across the primary and acute care space in Ontario.

We are looking for a mid to senior healthcare leader to provide program management and oversight of successful program delivery. The successful candidate would have a passion for advancing patient care and digital health who is skilled at complex stakeholder engagement and brings significant experience in overseeing successful delivery of large-scale healthcare programs.

General responsibilities

- Lead the strategic design and execution of this new provincial digital integration and implementation initiative (led by a consortium of partner organizations including CEP)
- Oversee all initiative efforts including, but not limited to:

- Develop efficient and suitable strategies to achieve program deliverables
- Maintain oversight of agreements between program and consortium partners
- Achieve deliverables, budget and timeline management, reporting, evaluation and risk mitigation.
- Governance management
- Collaborate and build consensus with external stakeholders to support the development of the strategy
- Establish and maintain strong internal and external relationships with clients, partners, key stakeholders, clinical leads and experts.
- Work with provincial and regional leaders to provide recommendations and consultation on policy and issues affecting access to service delivery
- Prepare and maintain program documentation in preparation for audits
- Support organization level efforts as a member of the senior management team related to human resources, finance and business development.
- Lead and support a team (including project managers, coordinators, analysts and other roles).
- Perform other duties as required
- Reporting to the program consortium executive committee.

Qualifications

- University degree in an appropriate health, research or business-related discipline, post-secondary degree an asset
- Minimum 7-10 years of experience in related position
- Direct experience working in the healthcare industry
- Experience managing the implementation of large-scale provincial programs
- Broad health industry experience across the continuum of care
- Experience in managing complex stakeholder contexts including managing within public sector projects
- Demonstrated commitment to exceed client expectations
- Strong interpersonal and communication skills, both oral and written
- High level of maturity and confidence in interacting with a wide variety of internal team members and external clients, partners and stakeholders
- Results oriented
- Thrives in cross-functional team environment
- Comfortable working in a dynamic environment and dealing with ambiguity
- Independent and self-motivated
- Must be detail oriented and a problem solver
- Able to work flexible hours when required

Salary range: Commensurate with experience

Closing date: This is a call for applications that will remain open until the position is filled

Location: The CEP is located in Toronto, Ontario. Due to COVID-19, remote work is currently required.

Terms: Full time, permanent position.

Start date: Immediate

Please submit cover letter and resume to katie.hagel@cep.health subject line "CEP – Program Director Position."

Only short-listed and/or successful candidates will be contacted. Thank you in advance for your interest.